

Building the workforce of the future.

The future workplace is likely to be as much about human connection as it is about flexible working arrangements, technical skills, and digital transformation.

Three key considerations include:



1



Fostering the in-demand skills of tomorrow

By 2030, one billion of us will need to be reskilled to meet the needs of a digitally connected world.¹

Additionally, a balance of technical skills will need to be paired with 'soft' skills like:



Collaboration



Critical thinking



Empathy

2



Making workplaces work for employees

72% of workers globally have expressed a desire to continue to work from home, even when offices reopen.²

20–30% of businesses can improve financial performance if they implement a successful agile transformation.³

3



Building a future-proof workforce

1. Back your people's career aspirations, health and wellbeing.

2. Offer choice and flexibility in the way they work.

3. Connect your people to their leadership team and your organisation's purpose.



[The future workforce will require] People who are curious, who can work across boundaries and cut through complexity; people who can shape the workforce of the future.

Shelley Hudson

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This is part of the CommBank Foresight Spotlight Series, helping guide Australian businesses towards a stronger economic future. To read more, visit commbank.com.au/foresight

Things you should know

¹ Saadia Zahidi, We need a global reskilling revolution – here's why, World Economic Forum, 22 January 2020.

² PwC, Hopes and fears 2021, 2021.

³ McKinsey & Company, Enterprise agility: Buzz or business impact?, 20 March 2020.

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